

# TIP SHEET: Limited Visitation Guidelines



In response to the COVID-19 pandemic, MemorialCare has instituted limited visitation guidelines to ensure the safety of patients, staff and visitors. Visitation is limited to the following situations:

- **End-of-Life-** Any patient who is at the end of life may have two (2) visitors.
- **Emergency Department-** Patients may have one (1) visitor (same person), who must remain in the room for the duration of the visit.
- **Pediatric Patients-** Patients in pediatric units and departments may have one (1) parent/legal guardian visit. May be increased to two on approved case-by-case basis.
- **Neonatal Intensive Care Patients:** Patients (neonates) may have one (1) parents/legal guardians visit. May be increased to two on approved case-by-case basis.
- **Maternity Patients-** Laboring, Antepartum & Postpartum patients may have one (1) support person visit per hospital stay (same person).
- **Surgical/Procedural Patients-** Patients undergoing a surgery or procedure may have one (1) support person (same person preferred). Campus visiting hours should be followed and overnight stays are only permitted for end of life circumstances. There will be no general visitation in the PACU, and Pre-op visits will be determined on a case-by-case basis.
- **Patients who require special assistance:** Altered, dependent and patients with cognitive impairments may have one (1) visitor. To obtain vital clinical history/information in crisis situations, one (1) visitor may temporarily be allowed to visit.
- **Patients that are COVID+ or suspected COVID-** No general visitation is allowed. Exceptions include, End of Life, Maternity, Pediatrics and NICU.

**\*Note:** Hours of visitation may be limited at the discretion of staff to ensure the safety of patients, staff, physicians and visitors.

**Each visitor entering a MemorialCare facility must comply with the following:**

- Wear a face mask or cloth covering that covers the entire mouth and nose and must always be on while in the facility. Cloth coverings are acceptable for visitors throughout the facility.
- Complete screening each time entering the facility, and disclose, any symptoms of illness including fever, S.O.B., cough, sore throat, body aches, chills, new loss of smell or taste, nausea, vomiting or diarrhea. Visitors with symptoms of illness will not be permitted to visit.
- Practice social distancing by remaining 6 feet apart from others whenever possible.
- Visitors are not permitted in common use locations such as cafeteria's and non-designated waiting areas.
- Remain in the patient's room or designated waiting areas except when accompanying the patient for approved activities. Once the visitor leaves the patient room or waiting areas, they must immediately exit the facility.

**\*Note:** Any exceptions to these guidelines must be approved by administration or designee prior to visitation.